

Qwest 272 Sunset Special Access Measurements
JUNE 2012

				APRIL 2012				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	76	100.00%	5	100.00%	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1654	97.94%	227	94.27%	-1.9
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	137	87.59%	12	100.00%	-0.53
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	11	81.82%	1	100.00%	-1.59
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	803	97.51%	199	98.49%	-0.86
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	53	98.11%	3	100.00%	-1.98
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1378	1.09%	209	1.44%	-1.27
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	29883	1.32%	9561	2.02%	-4.01
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3122	0.22%	1282	0.08%	-0.37
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	3:13	3	7:26	-2.15
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	393	2:28	193	3:14	-3
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:59	1	2:15	-1.62
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	43	100.00%	7	100.00%	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1255	96.73%	274	93.80%	-1.62
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	153	89.54%	34	76.47%	-2.03
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	19	89.47%	2	50.00%	-1.92
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	758	96.31%	203	86.70%	-2.41
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	47	93.62%	38	78.95%	-2.22
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1334	1.65%	131	0.76%	-0.81
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	29552	1.27%	9859	0.91%	0.74
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3125	0.83%	1372	0.07%	0.84
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	22	2:46	1	1:22	-0.18
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	376	2:51	90	2:50	-0.95
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	26	2:07	1	2:40	-2.29
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	41	100.00%	16	100.00%	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	539	95.73%	150	94.67%	-1.21
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	40	70.00%	15	93.33%	-0.08
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%			
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	276	92.75%	90	97.78%	-0.22
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	100.00%	7	100.00%	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1080	0.46%	96	0.00%	-1.24

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IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15123	0.86%	5182	1.06%	-1.8
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1505	0.73%	689	0.29%	-0.24
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	2:47			
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	130	2:31	55	3:10	-1.86
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	1:02	2	2:10	-1.83
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%	2	100.00%	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	129	93.02%	56	94.64%	-0.97
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	77.78%	11	72.73%	-1.16
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	141	92.91%	48	95.83%	-0.8
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	5	100.00%	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	295	0.34%	21	0.00%	-1.91
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5536	0.96%	2312	1.12%	-1.41
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	622	0.48%	323	0.62%	-1.17
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:12			
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	53	3:01	26	2:19	-0.16
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:21	2	1:08	-1.07
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	79	100.00%	6	83.33%	-3.22
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	959	97.18%	201	98.01%	-0.9
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	125	87.20%	50	88.00%	-1.08
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%	3	33.33%	-2.28
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	439	94.31%	181	97.79%	-0.36
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	44	95.45%	31	93.55%	-1.22
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2549	0.59%	188	0.00%	-0.75
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	25121	0.55%	6357	0.63%	-1.44
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2684	0.60%	1156	0.26%	-0.17
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	15	2:33			
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	139	2:43	40	2:51	-1.2
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	16	1:30	3	1:58	-1.2
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	100.00%			
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	161	91.30%	34	88.24%	-1.28
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	100.00%	5	40.00%	-2.35

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MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	16	100.00%			
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	213	95.77%	39	76.92%	-3.1
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	100.00%	2	100.00%	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	417	0.48%	35	5.71%	-2.93
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4317	0.58%	1620	1.05%	-2.17
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	532	0.00%	301	0.00%	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	3:28	2	0:38	-0.39
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	25	2:23	17	2:55	-1.58
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	19	100.00%	1	100.00%	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	266	96.24%	23	78.26%	-2.86
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	100.00%	8	87.50%	-1.66
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0					
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	260	97.31%	14	92.86%	-1.48
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	100.00%	1	100.00%	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	436	0.46%	26	0.00%	-1.75
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4583	0.63%	1028	0.88%	-1.52
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	346	0.58%	128	0.00%	-1.05
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	3:35			
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	29	1:41	9	1:40	-1.1
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:59			
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	100.00%	2	100.00%	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	268	95.90%	56	96.43%	-1.13
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	28	92.86%	15	93.33%	-1.36
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	50.00%	1	100.00%	-1.15
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	187	98.40%	54	96.30%	-1.48
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	92.31%	14	100.00%	-0.97
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	752	1.73%	43	0.00%	-0.97
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8093	1.01%	2261	0.66%	-0.07
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	777	0.64%	384	0.26%	-0.78
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	1:35			

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NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	82	2:33	15	1:57	-0.43
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:37	1	2:29	-2.46
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	22	100.00%	3	100.00%	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	284	96.13%	107	91.59%	-1.91
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	71	88.73%	32	56.25%	-3.26
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%	1	0.00%	-2.05
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	170	94.71%	87	97.70%	-0.61
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	90.00%	12	100.00%	-0.93
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	563	1.60%	21	0.00%	-1.35
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8577	1.89%	3851	2.18%	-1.66
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	920	0.76%	525	0.38%	-0.46
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	2:19			
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	162	3:11	84	3:46	-1.9
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:16	2	1:59	-0.92
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	100.00%	13	100.00%	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	494	95.75%	108	92.59%	-1.51
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	38	76.32%	44	100.00%	0.98
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%			
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	271	94.10%	66	90.91%	-1.47
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	94.12%	20	95.00%	-1.34
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	992	0.50%	82	0.00%	-1.27
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13699	0.87%	3900	0.62%	-0.05
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1615	0.31%	972	0.31%	-1
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	7:53			
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	119	3:37	24	3:40	-1.04
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:18	3	0:47	-0.41
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	100.00%	2	100.00%	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	98	94.90%	23	91.30%	-1.4
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	66.67%	4	100.00%	-0.74
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	75.00%			
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	42	90.48%	14	100.00%	-0.69

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SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	2	100.00%	-1.26
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	320	0.31%	21	0.00%	-1.94
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3931	1.04%	797	1.38%	-1.51
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	361	0.00%	128	0.78%	-2.02
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	7:41			
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	41	2:06	11	3:04	-1.82
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	5:07	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	18	100.00%	1	100.00%	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	453	97.13%	79	98.73%	-0.87
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	54	85.19%	22	50.00%	-2.95
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	217	94.93%	39	100.00%	-0.49
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	27	88.89%	17	70.59%	-1.93
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	513	0.97%	37	0.00%	-1.33
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11595	1.36%	3652	1.34%	-0.94
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1423	0.70%	641	0.31%	-0.34
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	3:26			
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	158	2:55	49	2:45	-0.77
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	2:57	2	1:07	-0.38
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	48	93.75%	48	95.83%	-1
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	778	95.50%	184	91.30%	-1.62
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	78	88.46%	33	93.94%	-0.69
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	19	100.00%	5	100.00%	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	501	94.01%	128	91.41%	-1.39
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	31	90.32%	9	55.56%	-2.47
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1457	0.82%	199	1.01%	-1.16
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24175	0.97%	7322	0.94%	-0.86
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2686	0.56%	1248	0.00%	0.61
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	3:01	2	4:42	-1.55
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	235	2:46	69	4:10	-2.21
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	2:06			

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WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%			
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	87	85.06%	16	81.25%	-1.23
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	75.00%	5	100.00%	-0.78
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%			
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	60	80.00%	21	71.43%	-1.49
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	5	100.00%	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	238	1.68%	32	0.00%	-1.16
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2820	2.02%	1380	1.23%	0.11
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	277	0.36%	193	0.00%	-1.14
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	3:06			
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	57	2:32	17	2:45	-1.28
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:20			

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

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AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	87	100.00%	3	100.00%
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1301	96.31%	288	95.83%
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	154	88.31%	33	87.88%
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	21	95.24%		
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	755	98.68%	211	97.16%
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	78	94.87%	20	100.00%
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1368	1.54%	190	1.05%
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	29598	1.59%	9602	2.27%
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3111	0.45%	1281	0.16%
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	21	2:33	2	3:15
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	470	2:50	218	3:13
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	1:56	2	2:05
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	37	100.00%	8	100.00%
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1404	96.51%	310	93.87%
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	148	87.16%	36	77.78%
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	9	100.00%	5	60.00%
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	792	93.81%	259	90.35%
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	77	92.21%	15	80.00%
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1320	1.21%	131	0.00%
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	29211	1.30%	9921	1.08%
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	3122	0.86%	1389	0.65%
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	16	3:00		
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	379	2:33	107	2:44
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	27	2:56	9	2:23
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	63	98.41%	3	100.00%
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	583	94.68%	161	95.65%
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	38	86.84%	24	83.33%
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%	1	0.00%
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	293	88.05%	123	83.74%
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	39	89.74%	18	94.44%
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1053	1.23%	62	0.00%

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				MAY 2012			
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15106	1.27%	5197	1.42%
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1506	0.40%	687	0.58%
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	2:20		
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	192	2:22	74	2:15
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:20	4	1:33
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%		
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	148	95.95%	80	97.50%
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	75.00%	29	93.10%
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	105	89.52%	55	92.73%
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	88.89%	2	50.00%
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	293	0.34%	21	0.00%
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5540	1.01%	2324	1.08%
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	621	0.32%	324	0.31%
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:21		
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	56	2:53	25	2:25
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:29	1	2:46
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	37	94.59%	1	0.00%
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1045	98.09%	172	93.02%
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	115	83.48%	26	80.77%
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	13	100.00%	5	60.00%
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	653	96.02%	136	98.53%
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	41	97.56%	27	96.30%
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2493	0.84%	186	1.08%
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24884	1.12%	6440	1.55%
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2691	0.71%	1182	0.34%
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	21	2:39	2	5:18
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	279	2:25	100	3:00
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	19	2:33	4	1:23
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%	1	100.00%
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	153	87.58%	46	86.96%
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	25	96.00%	11	72.73%

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State	Metric	Metric Name	Product	MAY 2012			
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%		
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	155	88.39%	42	88.10%
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%	11	72.73%
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	412	1.70%	35	0.00%
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4344	1.29%	1642	1.34%
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	534	0.00%	303	0.00%
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	5:08		
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	56	2:19	22	2:26
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above				
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%		
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	188	96.81%	52	92.31%
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	95.00%	3	66.67%
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%		
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	186	96.24%	15	60.00%
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	100.00%	3	100.00%
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	435	0.46%	26	0.00%
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4573	0.72%	1039	0.67%
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	347	0.29%	131	0.00%
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	1:41		
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	33	2:18	7	3:07
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:56		
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	93.75%	9	100.00%
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	309	95.15%	64	95.31%
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	23	91.30%	11	90.91%
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	7	71.43%	1	100.00%
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	207	93.72%	47	82.98%
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	92.31%	7	100.00%
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	745	0.94%	41	0.00%
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8075	1.26%	2298	0.61%
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	778	0.90%	361	1.94%
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	4:06		

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State	Metric	Metric Name	Product	MAY 2012			
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	102	2:23	14	4:55
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:41	7	1:17
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	75.00%	1	100.00%
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	378	95.50%	107	91.59%
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	49	93.88%	5	80.00%
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%		
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	205	92.68%	104	94.23%
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	20	90.00%	14	21.43%
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	560	2.32%	20	5.00%
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8531	1.98%	3878	2.22%
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	921	0.33%	535	0.93%
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	2:00	1	1:39
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	169	3:04	86	3:30
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:34	5	2:20
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	34	100.00%	9	100.00%
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	731	95.08%	94	94.68%
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	32	84.38%	14	92.86%
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%		
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	225	91.11%	69	95.65%
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	76.47%	25	92.00%
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	980	0.51%	81	0.00%
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13661	0.87%	3911	0.87%
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1602	0.12%	1004	0.20%
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	3:23		
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	119	3:54	34	2:24
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:20	2	2:22
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%		
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	136	97.06%	24	100.00%
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	100.00%		
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	50.00%		
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	51	98.04%	14	71.43%

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

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				MAY 2012			
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%	1	100.00%
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	320	0.63%	21	0.00%
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3910	1.05%	798	1.25%
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	363	0.28%	128	0.00%
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	0:49		
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	41	2:07	10	3:03
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:12		
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	38	100.00%	2	100.00%
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	478	94.77%	113	93.81%
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	59	84.75%	7	42.86%
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	7	100.00%		
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	425	94.12%	73	93.15%
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	38	100.00%	2	0.00%
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	510	0.78%	36	0.00%
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11571	1.10%	3651	0.88%
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1423	0.49%	668	0.30%
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	2:33		
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	127	2:54	32	2:55
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	5:55	2	1:42
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	48	91.67%	18	100.00%
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1106	95.93%	187	91.98%
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	84	90.48%	20	95.00%
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	10	80.00%		
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	469	92.32%	115	90.43%
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	28	96.43%	21	76.19%
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1443	0.49%	203	0.99%
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	24018	0.92%	7321	0.85%
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2694	0.22%	1256	0.48%
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	4:04	2	12:14
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	220	2:59	62	3:54
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:58	6	4:09

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

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State	Metric	Metric Name	Product	MAY 2012			
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%		
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	98	93.88%	39	84.62%
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	100.00%	1	0.00%
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	0.00%		
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	93	80.65%	15	66.67%
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	66.67%		
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	232	3.45%	32	0.00%
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2844	1.48%	1393	1.44%
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	280	0.36%	193	0.00%
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	4:08		
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	42	3:13	20	2:33
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	10:09		

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

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							JUNE 2012
State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0		64	81.25%	8
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.1	1522	96.52%	285
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.04	164	88.41%	16
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0		6	100.00%	1
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	-1.41	628	96.34%	242
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-0.84	69	89.86%	15
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-0.93	1336	1.12%	189
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-3.69	29043	2.02%	9791
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-0.11	3104	0.48%	1293
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	-1.24	15	3:18	4
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.99	586	2:37	186
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-1.06	15	1:52	3
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0		35	100.00%	15
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.58	1278	96.71%	337
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.87	123	85.37%	27
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	-2.25	11	100.00%	8
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	-1.51	674	96.44%	259
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-1.89	74	97.30%	13
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-0.53	1299	1.92%	134
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	0.03	28996	1.37%	10229
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-0.54	3110	0.71%	1399
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0		25	2:33	1
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.54	398	2:58	147
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-1.05	22	2:46	10
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	-2.03	31	93.55%	6
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-0.9	831	96.51%	133
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.23	70	88.57%	5
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0		22	95.45%	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	-1.59	244	82.79%	89
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-0.99	26	96.15%	7
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-0.96	1019	0.59%	51

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Qwest 272 Sunset Special Access Measurements
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				JUNE 2012			
State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-1.51	14966	1.08%	5238
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.36	1513	0.20%	703
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0		6	2:32	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-0.69	161	2:35	57
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-1.2	3	4:06	1
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0		6	100.00%	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-0.88	201	95.02%	53
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-0.17	17	94.12%	3
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	-0.79	82	98.78%	50
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-1.78	15	93.33%	6
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.91	285	0.70%	21
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-1.16	5474	1.44%	2368
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.37	636	0.31%	299
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0		2	2:34	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-0.49	79	2:33	28
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-1.34	2	0:40	2
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	-3.1	43	97.67%	5
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-2.04	1087	97.33%	228
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.2	143	93.01%	37
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	-2.47	2	100.00%	1
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	-0.67	599	90.98%	162
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-1.18	45	93.33%	17
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.2	2444	1.55%	189
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-2.72	24589	1.17%	6565
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-0.17	2692	0.56%	1197
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	-2.01	38	3:19	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-2.22	288	2:45	70
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-0.6	15	2:01	3
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0		8	100.00%	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.06	139	89.93%	50
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-2.24	8	62.50%	5

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					JUNE 2012		
State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0				
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	-1.03	97	80.41%	25
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-1.3	10	80.00%	7
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.1	400	2.75%	34
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-1.09	4315	1.65%	1679
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above		531	0.38%	322
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0		11	4:04	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.17	71	4:55	27
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above		2	1:22	2
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0		5	100.00%	1
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.72	128	95.31%	58
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.99	19	89.47%	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0		8	100.00%	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	-3.74	51	80.39%	16
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above		14	92.86%	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.75	426	0.94%	26
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-0.9	4489	0.51%	1072
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.37	380	0.79%	129
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0		4	6:36	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.6	23	2:29	6
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above		3	1:05	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	-1.22	10	100.00%	7
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.12	314	94.59%	84
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.02	33	96.97%	19
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	-1.41	4	50.00%	3
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	-2.21	151	90.07%	48
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-1.23	7	100.00%	6
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.3	745	0.67%	41
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	0.6	8082	1.48%	2400
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.9	773	0.26%	371
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0		5	2:55	

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JUNE 2012							
State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.64	120	5:38	23
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	0.88	2	0:58	3
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	-1.45	29	100.00%	3
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.59	393	95.93%	118
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-1.69	63	90.48%	10
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0		2	50.00%	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	-0.88	233	92.70%	103
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-3.46	28	89.29%	3
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.47	545	1.65%	18
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-1.52	8221	1.95%	3952
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.92	915	0.77%	560
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	-1.17	9	3:28	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.28	160	2:48	75
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-1.68	7	3:41	2
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0		15	100.00%	4
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.04	600	93.17%	89
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-0.84	38	86.84%	10
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0		2	100.00%	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	-0.51	310	90.32%	56
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-0.42	12	91.67%	10
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.27	957	0.52%	75
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-0.99	13559	0.84%	3914
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.29	1599	0.31%	1024
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0		5	3:36	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1.26	114	3:44	22
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-1.47	5	1:19	3
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0		3	100.00%	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.03	121	90.91%	14
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above		13	84.62%	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0		4	75.00%	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	-3.01	62	98.39%	17

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					JUNE 2012		
State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-1.26	4	75.00%	1
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.72	315	0.95%	20
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-1.31	3836	1.15%	815
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.39	363	0.00%	129
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0		3	1:18	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.66	44	2:37	11
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above				
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0		8	100.00%	1
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.15	500	96.80%	67
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-2.6	76	84.21%	7
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0				
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	-1.12	234	93.16%	39
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-4.84	36	100.00%	4
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.43	505	1.19%	35
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-0.3	11535	0.85%	3682
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-0.62	1424	0.42%	667
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0		6	1:50	1
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.02	98	2:41	30
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-0.24	6	2:43	3
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	-0.63	26	100.00%	9
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-1.64	1199	96.91%	153
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-0.93	88	85.23%	13
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0		10	100.00%	3
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	-1.25	616	94.48%	104
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	-2.3	39	94.87%	5
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-1.55	1418	0.49%	195
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-0.67	23782	0.81%	7351
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.82	2687	0.26%	1273
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	-5.89	7	3:48	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-1.7	192	2:28	89
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	-2.18	7	2:28	2

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				JUNE 2012			
State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0				5
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	-2.05	116	90.52%	43
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	-3.11	8	50.00%	54
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0				5
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	-1.75	80	91.25%	32
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above		4	100.00%	3
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	-0.77	231	1.73%	32
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	-0.94	2819	2.13%	1409
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	-1.14	282	0.00%	192
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0		4	1:51	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	-0.71	60	3:10	29
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above				

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State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%	-0.52	227	94.71%
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	92.98%	-1.75	4477	96.98%
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	81.25%	-1.42	455	88.13%
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	100.00%		38	92.11%
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	96.69%	-0.99	2186	97.58%
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	93.33%	-1.1	200	94.00%
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2.12%	-1.7	1361	1.25%
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.90%	-0.56	29508	1.64%
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.23%	-0.28	3112	0.39%
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2:42	-0.87	51	2:58
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:04	-2.31	1449	2:39
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	0:44	-0.24	36	1:55
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%		115	100.00%
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	94.96%	-1.41	3937	96.65%
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	74.07%	-1.87	424	87.50%
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	87.50%	-1.73	39	94.87%
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	98.46%	-0.61	2224	95.46%
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	84.62%	-2.22	198	94.44%
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.75%	-0.65	1318	1.59%
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.44%	-1.29	29253	1.31%
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.71%	-1.02	3119	0.80%
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3:30	-2.93	63	2:44
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:26	-1.97	1153	2:48
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2:14	-0.74	75	2:36
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	83.33%	-1.51	135	97.78%
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	92.48%	-1.59	1953	95.75%
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	100.00%	-1.09	148	83.11%
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0			26	92.31%
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	95.51%	0.51	813	88.07%
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	100.00%	-1.49	78	93.59%
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.4	1051	0.76%

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State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.09%	-1.05	15065	1.07%
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.14%	-0.82	1508	0.46%
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			24	2:29
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	2:34	-1.06	483	2:29
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3:14	-1.61	20	1:35
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			15	100.00%
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	98.11%	-0.72	478	94.77%
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	100.00%	-1.63	46	82.61%
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	94.00%	-1.94	328	93.29%
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	50.00%	-2.39	28	92.86%
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.68	291	0.34%
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.18%	-0.44	5517	1.14%
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.67%	-1.47	626	0.32%
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			4	2:10
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	2:42	-1.19	188	2:46
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1:03	-1.27	7	1:29
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	80.00%	-2.14	159	98.11%
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	97.37%	-1.06	3091	97.54%
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	91.89%	-1.14	383	88.25%
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	100.00%		20	100.00%
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	91.98%	-0.92	1691	93.79%
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	88.24%	-1.4	130	95.38%
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-0.04	2495	1.00%
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.07%	-0.57	24865	0.95%
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.25%	-0.21	2689	0.63%
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			74	2:58
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:08	-1.46	706	2:37
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1:02	-0.34	50	2:04
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			40	100.00%
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	96.00%	-0.37	453	89.62%
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	80.00%	-0.98	39	89.74%

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State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0			17	100.00%
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	100.00%	0.45	465	90.11%
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	42.86%	-1.96	25	88.00%
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-0.85	410	1.71%
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.61%	-0.94	4325	1.18%
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.62%	-1.31	532	0.19%
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			20	4:23
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	4:02	-0.43	152	3:32
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	0:11	-0.33	2	1:22
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%		25	100.00%
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	94.83%	-1.09	582	96.22%
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above			48	93.75%
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0			9	100.00%
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	81.25%	-1.2	497	95.17%
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			35	97.14%
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.49	432	0.69%
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	0.56%	-1.12	4548	0.62%
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.00%	-0.87	358	0.56%
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			8	4:37
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1:51	-0.58	85	2:08
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			6	1:02
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%		46	97.83%
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	92.86%	-1.22	891	95.17%
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	94.74%	-1.25	84	94.05%
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	33.33%	-1.27	15	60.00%
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	97.92%	-0.24	545	94.31%
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	66.67%	-2.01	33	93.94%
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.44	747	1.07%
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	0.96%	0.19	8083	1.25%
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.81%	-1.8	776	0.64%
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			25	2:33

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State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:12	-1.01	304	3:43
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2:43	-1.98	14	2:04
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%		63	95.24%
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	88.14%	-2.17	1055	95.83%
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	100.00%	-0.84	183	90.71%
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0			6	66.67%
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	94.17%	-0.88	608	93.26%
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	100.00%	-1.37	58	89.66%
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.4	556	1.80%
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.90%	-0.89	8443	1.94%
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.36%	-0.41	919	0.65%
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			31	2:31
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:13	-1.69	491	3:01
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3:20	-0.89	17	2:44
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%		66	100.00%
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	93.26%	-1.09	1825	94.63%
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	100.00%	-0.67	108	82.41%
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0			12	100.00%
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	85.71%	-1.39	806	91.81%
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	90.00%	-1.08	46	86.96%
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.29	976	0.51%
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	0.56%	0.06	13640	0.86%
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.29%	-0.95	1605	0.25%
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			15	4:57
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:44	-1.01	352	3:45
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1:30	-1.19	12	1:19
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			19	100.00%
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	85.71%	-1.38	355	94.37%
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above			27	85.19%
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0			10	70.00%
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	88.24%	-2.18	155	96.13%

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State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	100.00%	-1.51	10	70.00%
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.58	318	0.63%
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.35%	-1.3	3892	1.08%
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.00%		362	0.00%
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			6	2:12
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	4:45	-1.84	126	2:17
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	1:12
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%		64	100.00%
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	98.51%	-0.89	1431	96.23%
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	100.00%	-0.72	189	84.66%
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0			9	100.00%
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	94.87%	-1.01	876	94.06%
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	100.00%		101	97.03%
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	2.86%	-1.51	509	0.98%
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	0.81%	-0.88	11567	1.11%
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.45%	-1.06	1423	0.56%
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	0:35	-0.74	15	2:33
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:09	-1.59	383	2:51
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	0:49	-0.1	23	3:47
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%		122	94.26%
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	92.81%	-1.7	3083	96.20%
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	84.62%	-1.04	250	88.00%
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	100.00%		39	94.87%
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	95.19%	-1	1586	93.69%
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	80.00%	-1.76	98	93.88%
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-0.85	1439	0.63%
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1.21%	-2.94	23992	0.90%
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.16%	-0.61	2689	0.33%
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			26	3:30
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	3:03	-1.73	647	2:45
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2:07	-0.94	28	2:10

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State	Metric	Metric Name	Product	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	100.00%		11	100.00%
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	88.37%	-1.24	301	90.03%
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	96.30%	0.78	27	77.78%
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	100.00%		3	0.00%
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	87.50%	-1.37	233	84.12%
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	100.00%		13	84.62%
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	0.00%	-1.14	234	2.14%
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2.06%	-0.91	2828	1.87%
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	0.00%		280	0.36%
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			16	3:18
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	4:03	-1.58	159	2:57
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			2	5:14

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State	Metric	Metric Name	Product	QTR		
				RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	100.00%	-0.92
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	800	94.38%	-1.87
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	61	88.52%	-1.06
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%	-1.64
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	652	97.39%	-1.07
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	38	97.37%	-0.81
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	196	1.53%	-1.2
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	9651	2.06%	-2.68
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1285	0.16%	-0.25
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	4:24	-1.75
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	597	3:11	-3.43
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:26	-0.61
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	30	100.00%	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	921	94.25%	-1.8
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	97	76.29%	-2.05
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	15	73.33%	-2.37
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	721	92.23%	-1.91
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	66	80.30%	-2.73
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	132	0.76%	-0.83
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10003	1.15%	-0.24
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1387	0.50%	-0.33
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	2:26	-0.94
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	344	3:03	-2.05
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	20	2:20	-0.86
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	25	96.00%	-1.32
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	444	94.37%	-1.34
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	44	88.64%	-0.62
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%	-2.75
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	302	91.39%	-0.6
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	32	96.88%	-0.9
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	70	0.00%	-1.15

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State	Metric	Metric Name	Product	QTR		
				RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5206	1.19%	-1.44
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	693	0.29%	-0.64
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	186	2:37	-1.4
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:58	-1.35
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	189	96.83%	-0.66
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	43	88.37%	-0.72
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	153	94.12%	-0.95
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	69.23%	-2.21
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	21	0.00%	-1.91
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2335	1.11%	-0.93
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	315	0.63%	-1.43
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	79	2:29	-0.36
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:26	-0.8
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	75.00%	-3.1
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	601	96.34%	-1.39
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	113	87.61%	-1.07
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	9	55.56%	-2.95
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	479	96.03%	-0.51
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	75	93.33%	-1.38
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	188	0.53%	-0.92
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6454	1.08%	-1.62
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1178	0.25%	-0.08
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	5:18	-1.96
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	210	3:01	-2.06
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	1:27	-0.51
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	130	90.77%	-0.93
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	21	66.67%	-2.34

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	QTR		
				RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0			
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	106	86.79%	-1.37
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	20	65.00%	-2.12
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	35	2.86%	-1.3
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1647	1.34%	-1.3
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	309	0.32%	-1.24
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	0:38	-0.07
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	66	3:13	-0.57
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:11	-0.38
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	133	90.98%	-1.95
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	81.82%	-1.78
ND	PIAM	Percent Installation Appointments Met	Special Access - DS0			
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	45	77.78%	-2.71
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	-1.77
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	26	0.00%	-1.6
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1046	0.67%	-1.12
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	129	0.00%	-1.06
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	22	2:11	-1.06
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	18	100.00%	-1.35
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	204	94.61%	-1.09
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	45	93.33%	-1.1
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	60.00%	-1
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	149	92.62%	-1.28
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	27	92.59%	-1.13
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	42	0.00%	-1.22
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2320	0.73%	0.26
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	372	1.08%	-1.47
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	QTR		
				RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	52	3:18	-1.51
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	1:47	-0.64
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	-1.36
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	332	90.36%	-2.03
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	47	68.09%	-3
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%	-1.76
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	294	95.24%	-0.72
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	29	62.07%	-2.86
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	20	0.00%	-1.32
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3894	2.11%	-1.37
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	540	0.56%	-0.86
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:39	-0.98
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	245	3:30	-1.81
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	2:29	-0.8
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	26	100.00%	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	291	93.47%	-1.22
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	68	98.53%	1.02
OR	PIAM	Percent Installation Appointments Met	Special Access - DS0			
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	191	91.10%	-1.09
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	55	92.73%	-0.61
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	79	0.00%	-1.28
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3908	0.69%	-0.38
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1000	0.30%	-1.15
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	80	3:09	-0.27
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:27	-1.19
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	61	93.44%	-1.11
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	100.00%	-1.09
SD	PIAM	Percent Installation Appointments Met	Special Access - DS0			
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	45	86.67%	-2.18

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	QTR		
				RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	-0.73
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	21	0.00%	-1.71
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	803	1.37%	-1.43
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	128	0.00%	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	32	3:38	-2.28
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	5:07	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	259	96.53%	-1
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	36	58.33%	-2.82
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0			
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	151	95.36%	-0.89
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	23	69.57%	-3.65
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	36	0.00%	-1.34
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3662	1.01%	-0.7
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	659	0.30%	-0.52
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	0:35	-0.45
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	111	2:54	-1.16
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:09	0.61
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	75	97.33%	-0.62
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	524	91.98%	-2.01
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	66	92.42%	-0.61
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	8	100.00%	-1.29
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	347	92.22%	-1.27
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	35	71.43%	-3.13
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	199	0.50%	-1.24
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7331	1.00%	-1.45
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1259	0.24%	-0.69
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	8:28	-2.27
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	220	3:38	-2.46
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	3:39	-2.07

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2012

State	Metric	Metric Name	Product	QTR		
				RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	98	85.71%	-1.44
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	60	95.00%	0.21
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%	0.28
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	68	77.94%	-1.59
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	100.00%	-0.8
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	32	0.00%	-1.04
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1394	1.58%	-0.58
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	193	0.00%	-1.14
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			.
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	66	3:16	-1.4
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			.

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.